

Ava PCCA Setup Guide

Last Updated: June 2025

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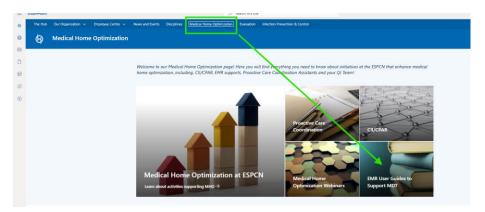
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RESOURCES

For more information about the Ava and how to retrieve the reports, tracking including the outreach list, there are resource guides & information shared in the ESPCN Hub.

EMR User Guide for MDT



• The PCCA Webinar videos

In 2024 Sept, ESPCN QI team organized a "PCCA Webinar Series", it provides a comprehensive understanding of the PCCA Program and covers both technical and operational aspects across various components of the program. In the videos, our PCCA demonstrated how EMRs are used for effective implementation of them. We shall introduce this to the new PCCA as a self-learning platform for knowing more about the core elements and extending to know how EMRs are used practically.

<u>Proactive Care Coordination Assistant (PCCA) Webinar Series - Edmonton Southside Primary Care Network | Edmonton </u>

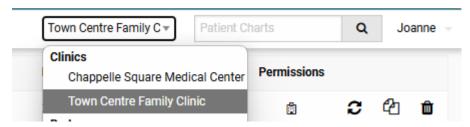




FEATURES HIGHLIGHTS

Access multiple clinics

The EMR system is configured to allow access across multiple clinics under a unified platform. Please check and select the clinic before proceeding.



Data Management

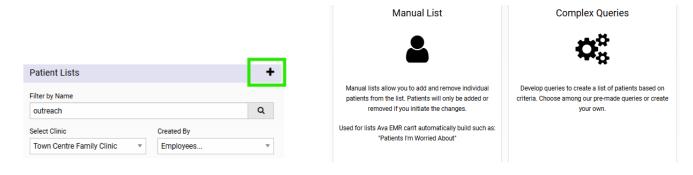
Data Management/Patient Lists

- EMRc will create all queries, reports standardized by EMR and saved here.



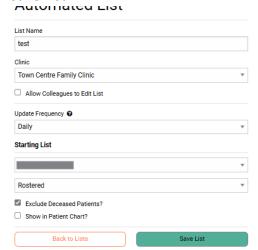
Query Types

- Click the '+' sign , choose the type of query –
- Manual List: for creating Tracking query
- Complex Queries: default query templates are available or also can choose 'Continue Without Template' for custom-made template

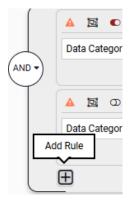


Creating a query

- List Name = Query/Report name
- Clinic = select from the drop down menu
- Update Frequency = Daily (recommended)
- Starting List = select the physician's name from drop down menu
- Save List



- '+' = Add Rule



- Click 'AND' drop down to change the Group Rules to 'OR'



Editing the query

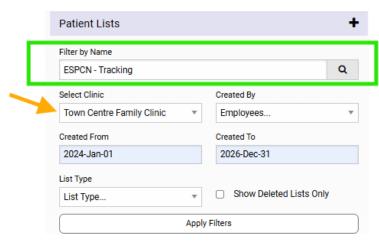
Blocked Patients (0)
 Edit List
 Bulk Actions
 Delete List

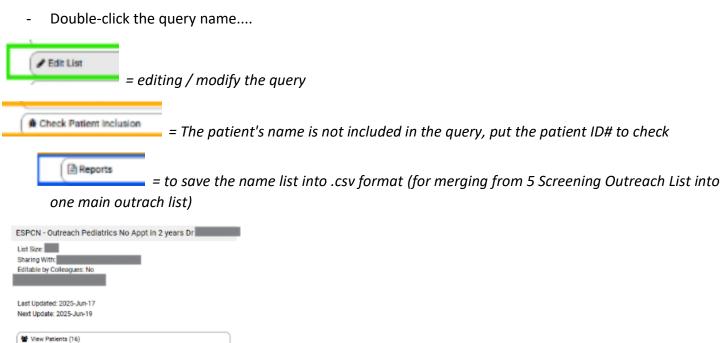
Check Patient Inclusion

■ Reports
★ All Lists

- type the key phrase of the query in the 'Filter by Name' to look up the saved queries.

**As mentioned, Ava allows access across multiple clinic locations. Please select the clinic before proceeding.





Create the Tracking Reports

- Go to 'Date Management/Patient Lists
- Click the '+', choose 'Manual List







- Use the standard name listed below and create each tracking report
- Put the name in the 'List Name' field in Manual List
- Click 'Save List'

ESPCN – Tracking – Screening Reviewed by PCCA in the Last Week

ESPCN - Tracking - Pediatrics, No Appt. in 2 Years Outreach

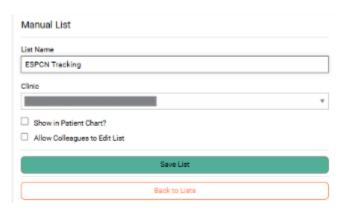
ESPCN - Tracking - Adults, No Appt. in 3 Years Outreach

ESPCN – Tracking – 75+, No Appt. in 1 Year Outreach

ESPCN - Tracking - Chronic Disease, No Appt. in 1 Year Outreach

ESPCN - Tracking - Screening Due Outreach

ESPCN - Tracking - CPAR Conflict Outreach

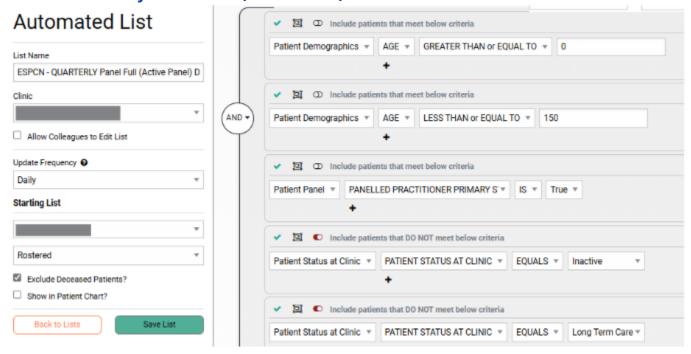


QUERIES/REPORTS TEMPLATES

In 2025, QI team has standardized all query names. EMRc do also save the screenshots of each query in the standard Query Screenshot template. The template saved for Improvement Facilitators' reference. (**Team's/ Proactive Care Coordination Assistant/PCCA EMR Queries/Files**)

QUARTERLY REPORTING

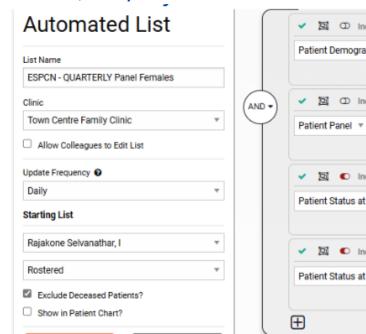
ESPCN – Quarterly – Panel Full (Active Panel)



ESPCN - Quarterly - Panel Males

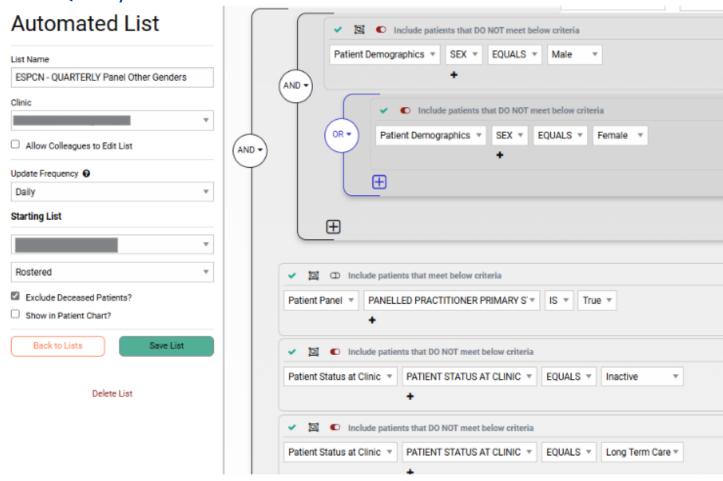


ESPCN – Quarterly – Panel Females





ESPCN – Quarterly – Panel Other Genders



ESPCN - Quarterly - Panel Age

ESPCN - QUARTERLY Panel Age 10-19

ESPCN - QUARTERLY Panel Age 60-69

ESPCN - QUARTERLY Panel Age 40-59

ESPCN - QUARTERLY Panel Age 0-9

ESPCN - QUARTERLY Panel Age 30-39

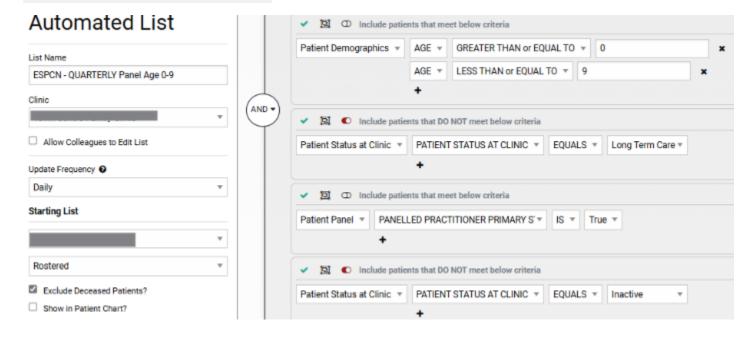
ESPCN - QUARTERLY Panel Age 20-29

ESPCN - QUARTERLY Panel Age 80-89

ESPCN - QUARTERLY Panel Age 90+

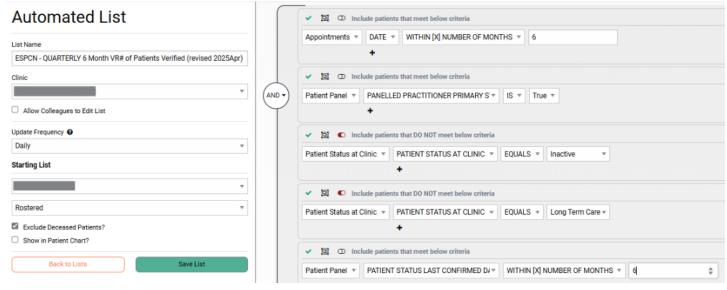
ESPCN - QUARTERLY Panel Age 50-59

ESPCN - QUARTERLY Panel Age 70-79



Verification Rate Queries

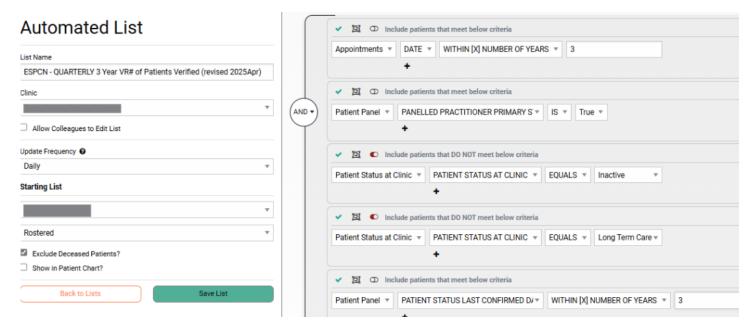
ESPCN - Quarterly - 6 Month VR # of Patients Verified



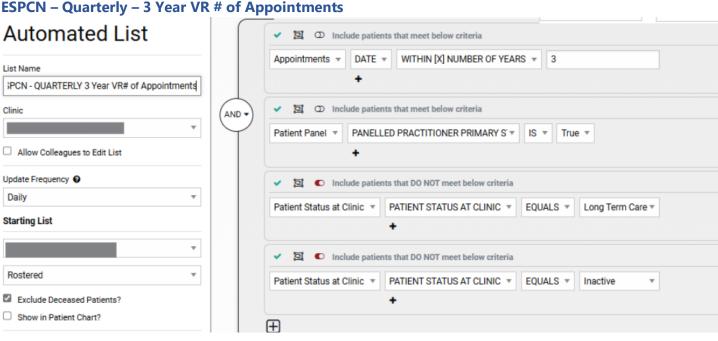
ESPCN – Quarterly – 6 Month VR # of Appointments



ESPCN - Quarterly - 3 Year VR # of Patients Verified

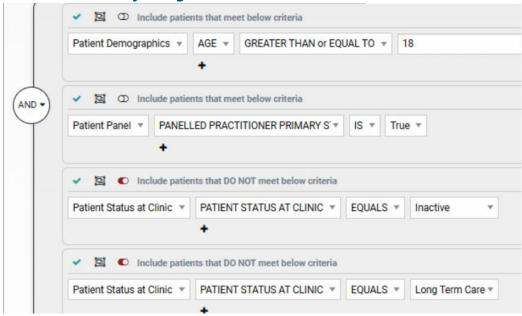


ESPCN – Quarterly – 3 Year VR # of Appointments

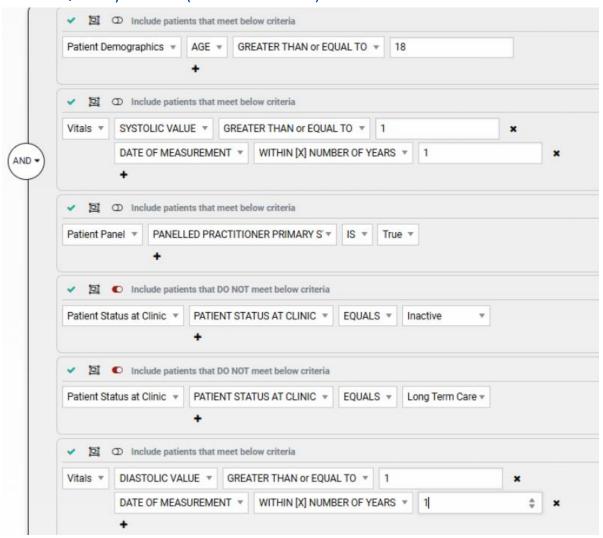


Vitals & Lifestyle Queries

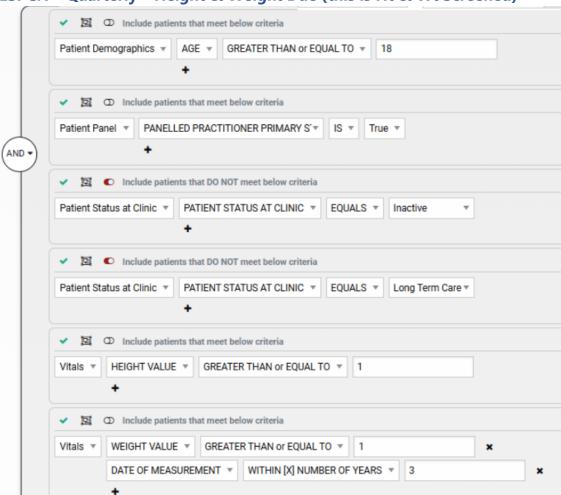
ESPCN - Quarterly - Eligible 18+



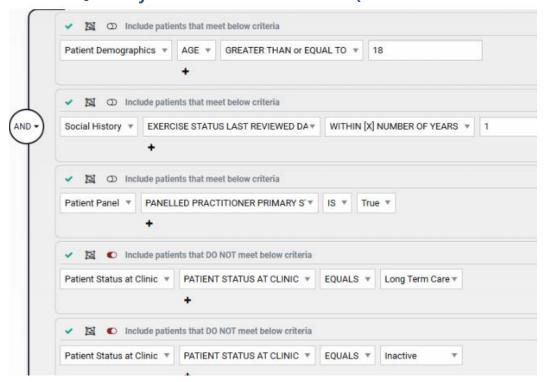
ESPCN - Quarterly - BP Due (this is 'BP Screened)



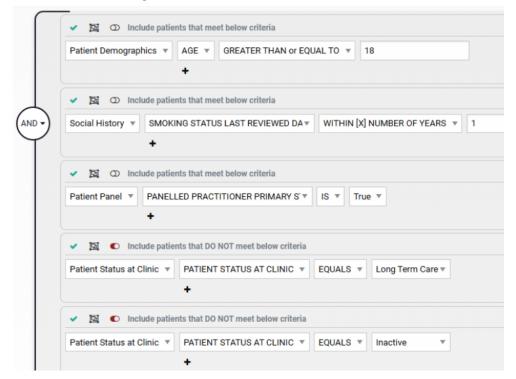
ESPCN - Quarterly - Height & Weight Due (this is Ht & Wt Screened)



ESPCN – Quarterly – Exercise Assessment Due (this is exercise Assessment Screened)

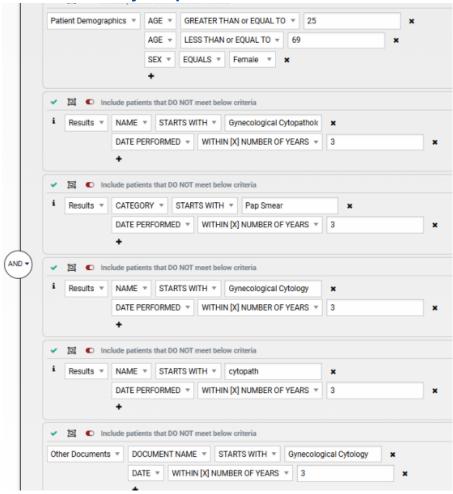


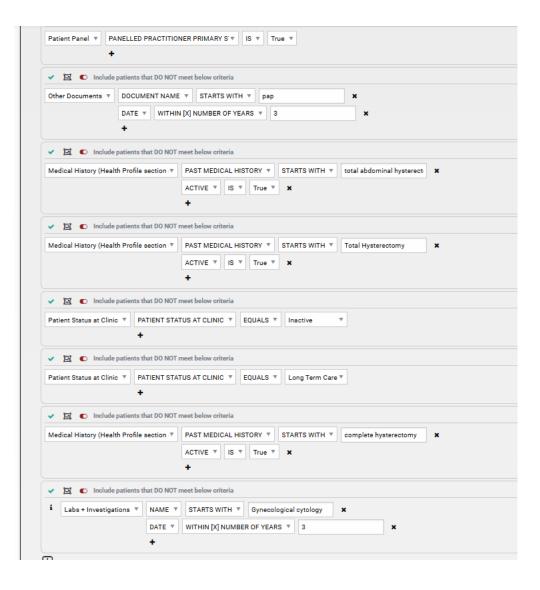
ESPCN – Quarterly – Tobacco Assessment Due (this is Tobacco Assessment screened)



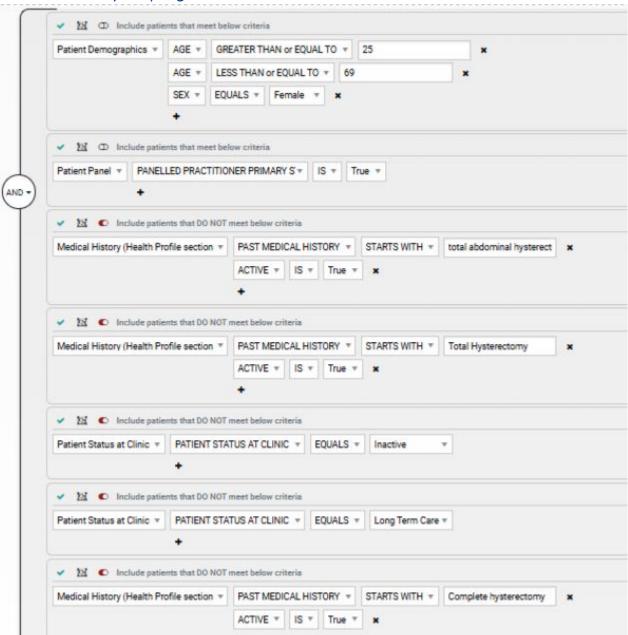
Screening Queries

ESPCN - Quarterly - Pap Due

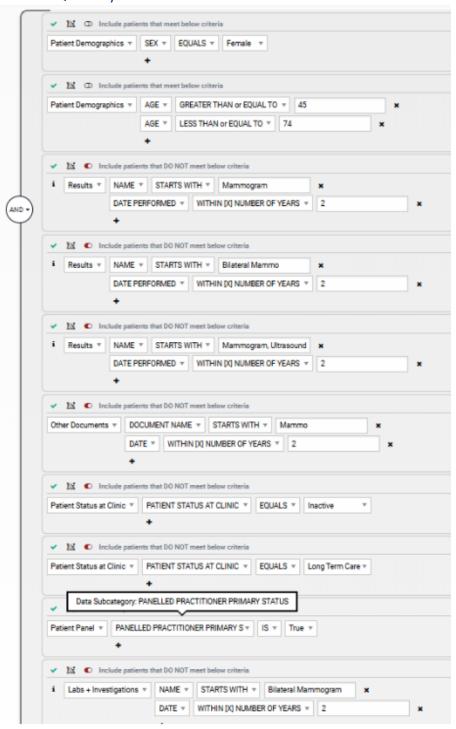




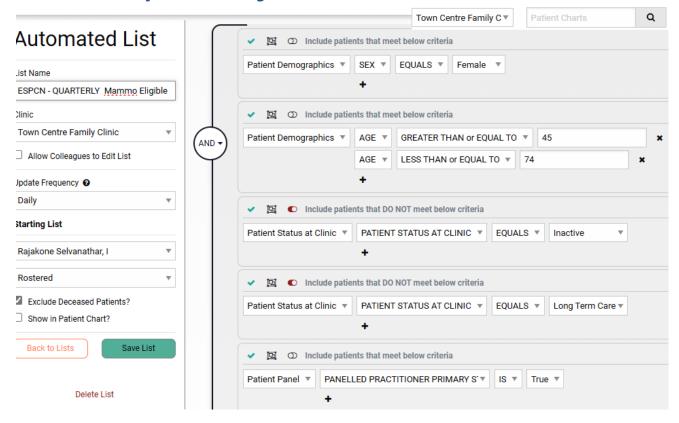
ESPCN - Quarterly - Pap Eligible



ESPCN - Quarterly - Mammo Due

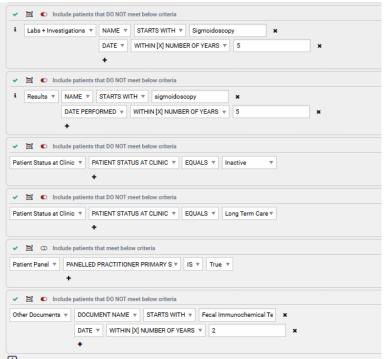


ESPCN - Quarterly - Mammo Eligible

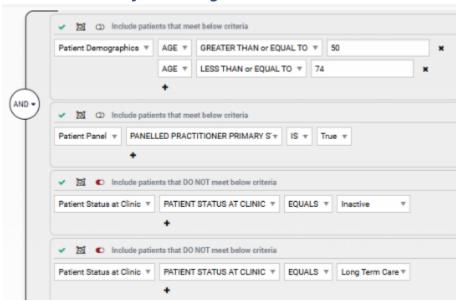


ESPCN - Quarterly - CRC Due

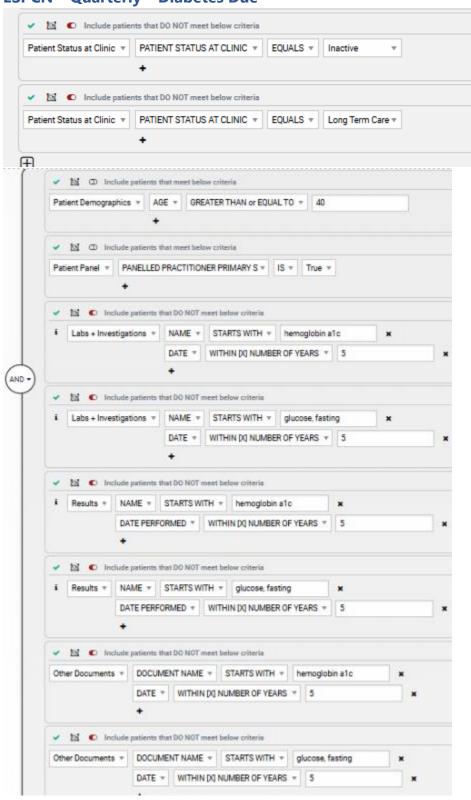




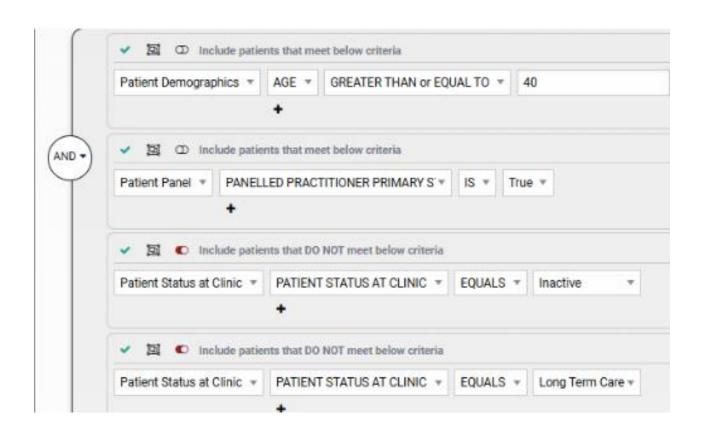
ESPCN – Quarterly – CRC Eligible



ESPCN - Quarterly - Diabetes Due

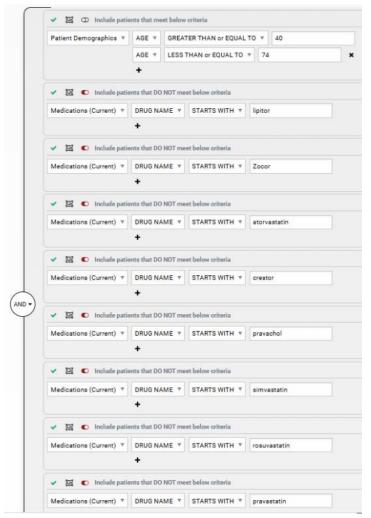


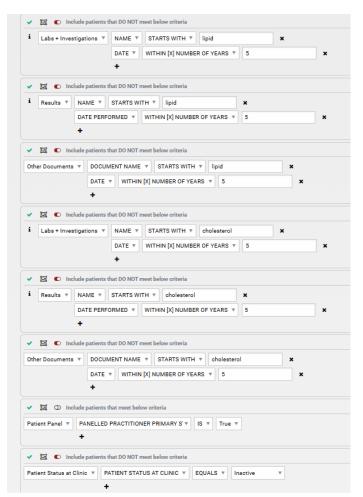
ESPCN - Quarterly - Diabetes Eligible



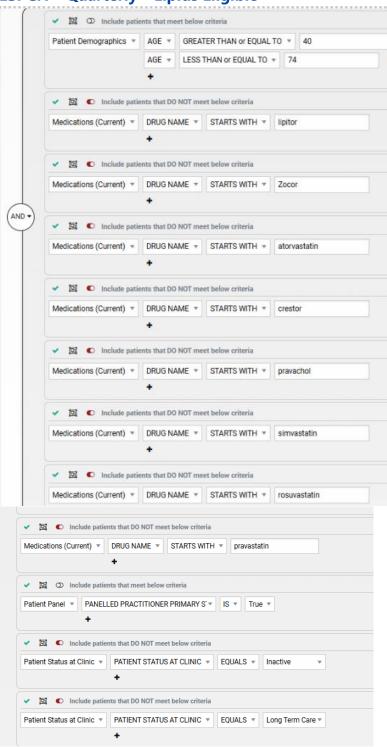
ESPCN - Quarterly - Lipids Due



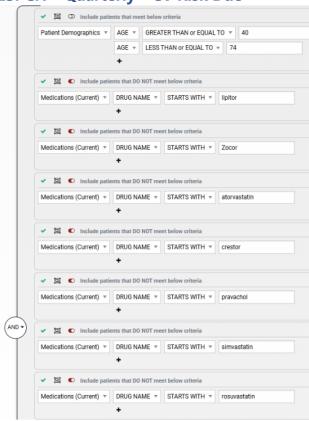




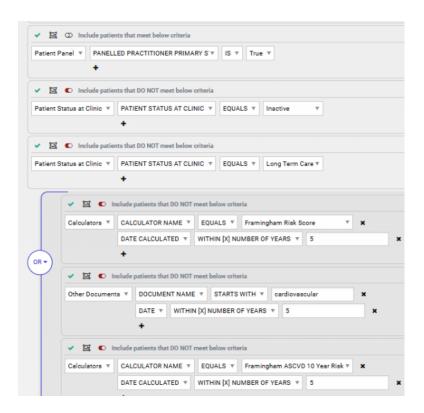
ESPCN - Quarterly - Lipids Eligible



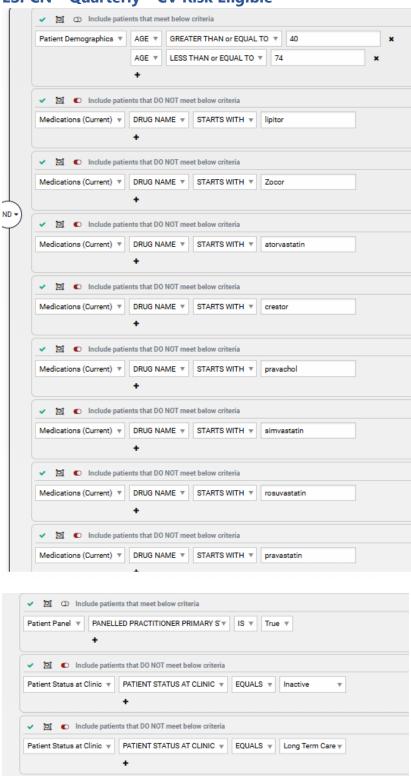
ESPCN - Quarterly - CV Risk Due



✓ E	Include patients t	hat DO NOT n	neet below criteria				
Medicatio	ns (Current) ▼ DR	UG NAME *	STARTS WITH ▼	pravastatin			
	+						
✓ E	 Include patients t 	hat DO NOT n	neet below criteria				
i Labs	+ Investigations ▼	NAME ▼	STARTS WITH ▼	cholesterol	×		
		DATE ¥	WITHIN [X] NUMBER	OF YEARS ▼	5		×
		+					
✓ 절	 Include patients t 	hat DO NOT n	neet below criteria				
i Labs	+ Investigations ▼	NAME ▼	STARTS WITH ▼	total cholester	ol ×		
	,	DATE ▼	WITHIN [X] NUMBER	OF YEARS ▼	5		×
		+					
✓ 🗷	 Include patients t 	hat DO NOT n	neet below criteria				
. —	+ Investigations ▼	NAME *	STARTS WITH ▼	HDL	×		
Laba	+ Ilivestigations +	DATE # WITHIN [X] NUMBER OF YEARS # 5			×		
		+	WITTING [A] NOMBER	OF TERRO			•
. =	Include patients t		.1.1. 5.1				
_							
i Labs	+ Investigations ▼	NAME ▼	STARTS WITH ▼ low density lipoprotein				
		DATE ▼	WITHIN [X] NUMBER	OF YEARS ▼	5		×
		-					
✓ □	 Include patients t 	hat DO NOT n	neet below criteria				
i Labs	+ Investigations ▼	NAME ₹	STARTS WITH ▼	LDL	×		
		DATE ▼	WITHIN [X] NUMBER	OF YEARS ▼	5		×
		+					
✓ □	Include patients t	hat DO NOT n	neet below criteria				
Other Doc	uments ▼ DOCUM	MENT NAME	▼ STARTS WITH	▼ Framingha	m Risk	×	
	DATE	WITHIN	[X] NUMBER OF YEAR	RS ▼ 5		×	



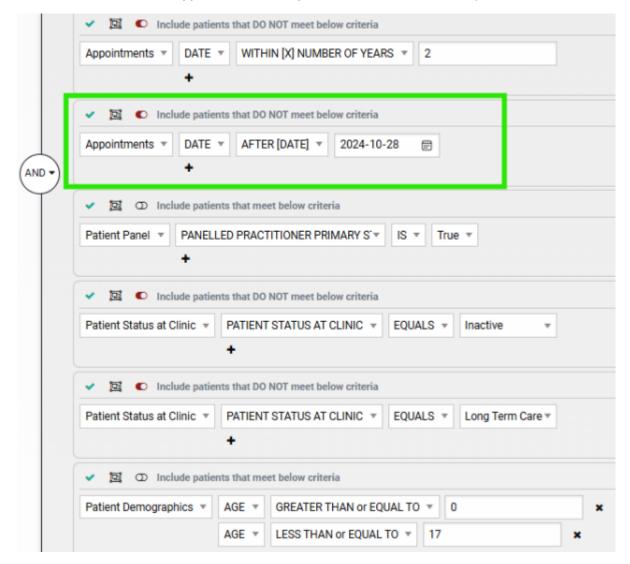
ESPCN – Quarterly – CV Risk Eligible



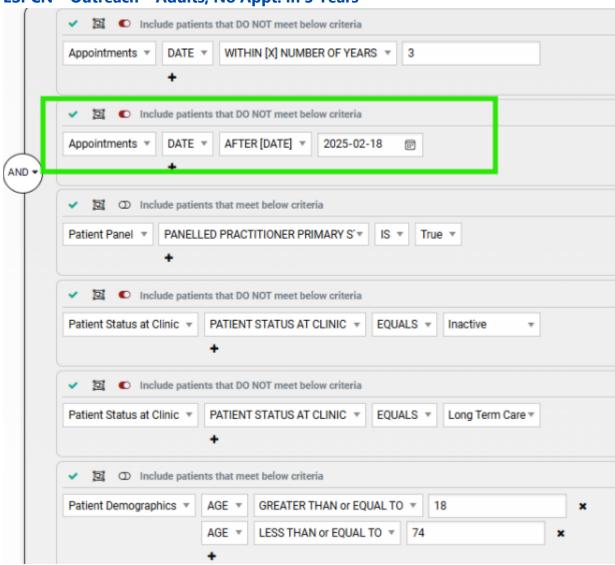
OUTREACH QUERIES

ESPCN – Outreach – Pediatrics, No Appt. in 2 Years

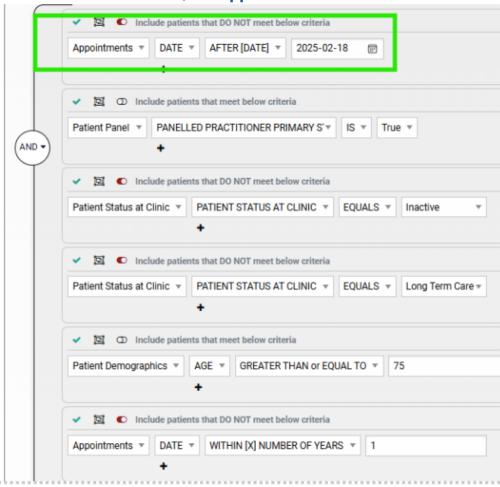
(exclude the patients have booked an appointment in next 3 mths, please Update the 'date' field before getting the baseline number) I.e. 'no Appointment Date After' - choose "current date" from calendar



ESPCN - Outreach - Adults, No Appt. in 3 Years

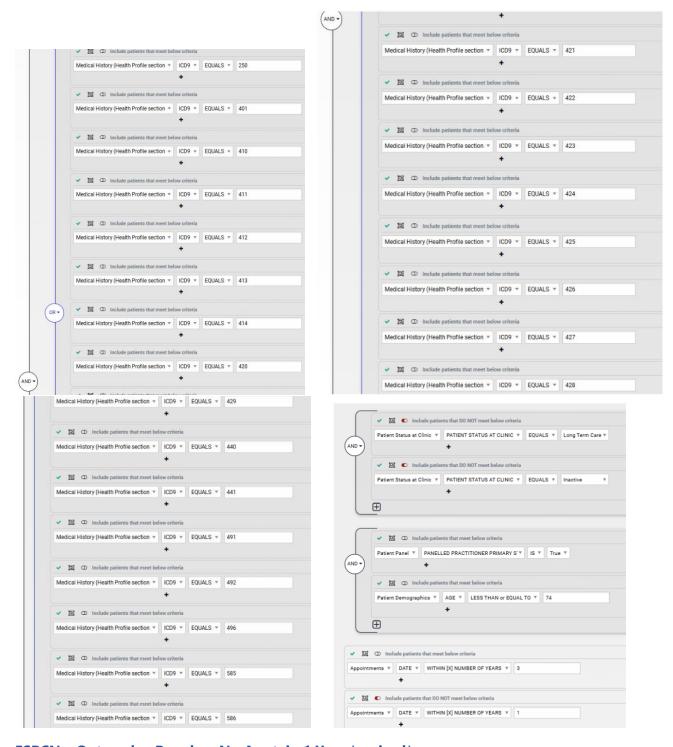


ESPCN - Outreach - 75+, No Appt. in 1 Year

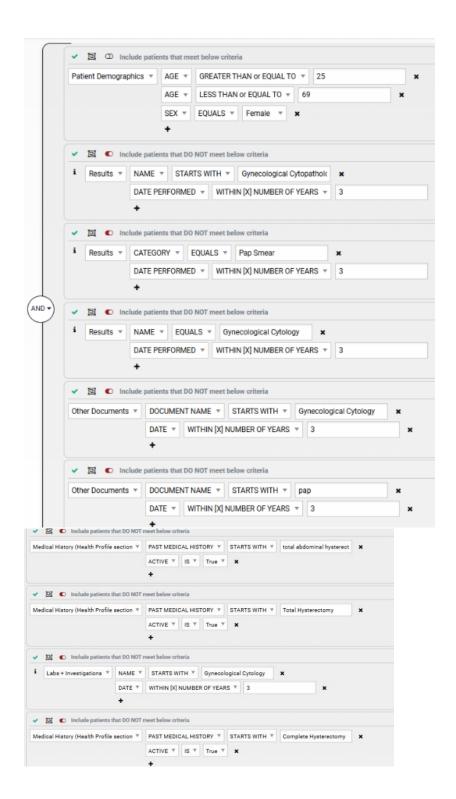


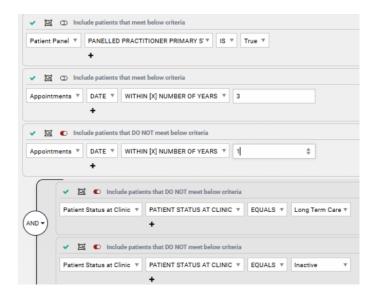
ESPCN - Outreach - Chronic Disease, No Appt. in 1 Year *revised*

*2025May QI Team confirmed the Chronic Disease query and the Screening Outreach queries are limited to patients seen in last 3 years. The patient list is free of duplicates patient already contacted from the 'Adult No Appt in 3 Years Outreach during the same rotation.

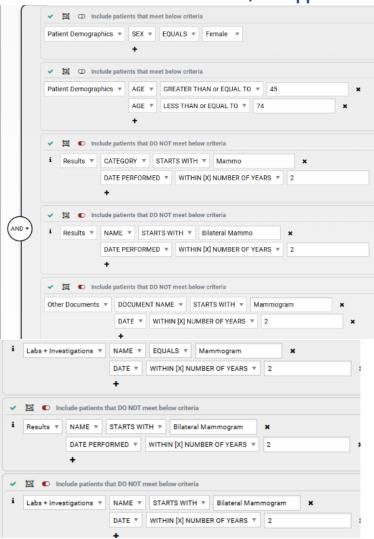


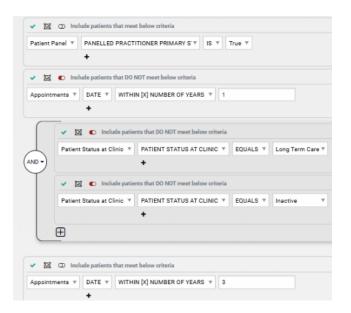
ESPCN - Outreach - Pap due, No Appt. in 1 Year *revised*





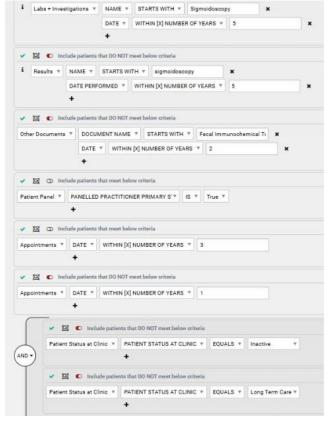
ESPCN - Outreach - Mammo Due, No Appt. in 1 Year *revised*



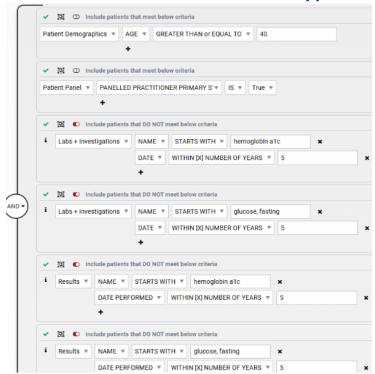


ESPCN - Outreach - CRC Due, No Appt. in 1 Year *revised*



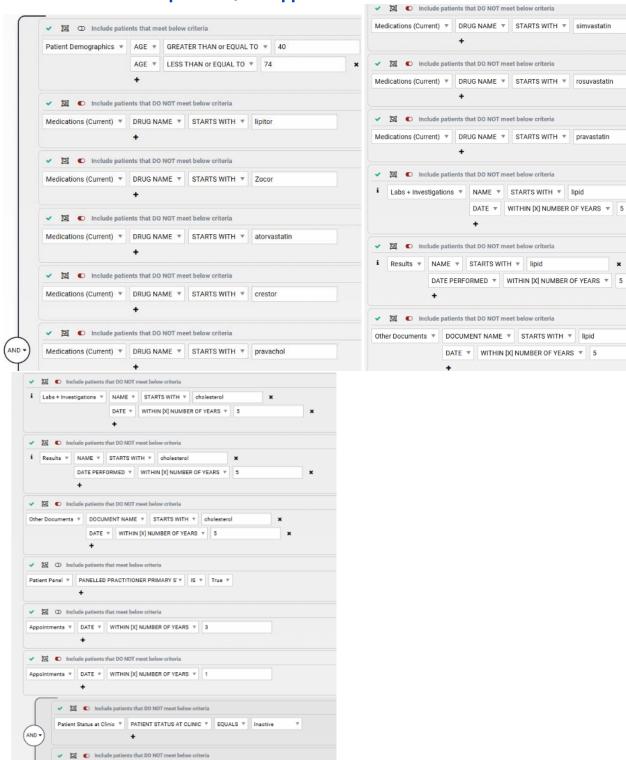


ESPCN - Outreach - Diabetes Due, No Appt. in 1 Year *revised*





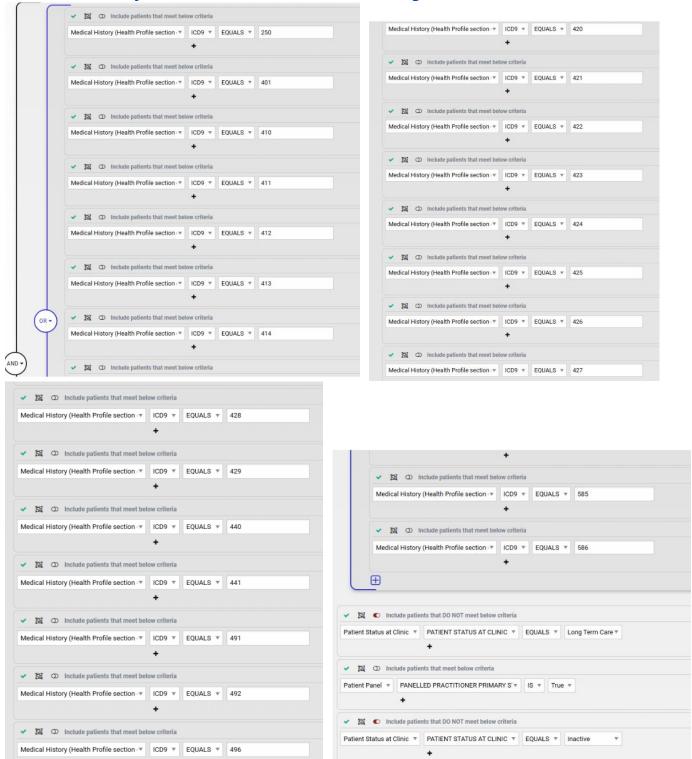
ESPCN - Outreach - Lipids Due, No Appt. in 1 Year *revised*



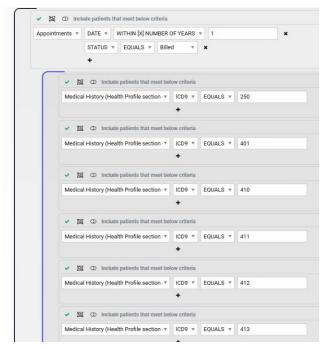
Patient Status at Clinic ▼ PATIENT STATUS AT CLINIC ▼ EQUALS ▼ Long Term Care ▼

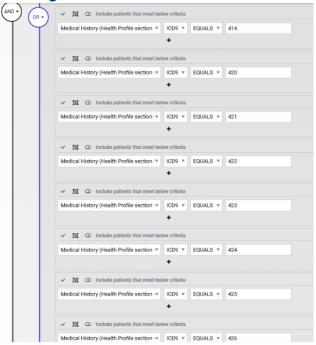
QI QUERIES

ESPCN - Quarterly QI - Chronic Disease Patients (All Ages)

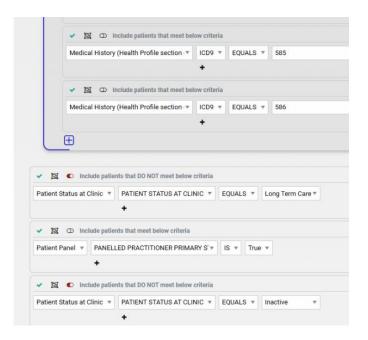


ESPCN - Quarterly QI - Chronic Disease Patients (All Ages) Seen in the Last Year

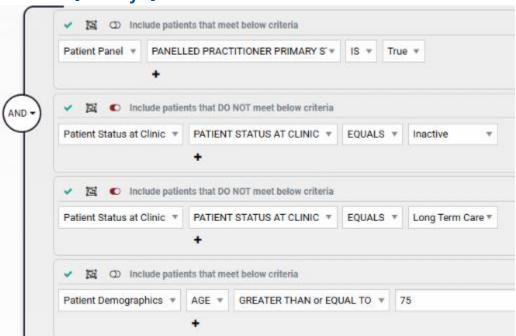




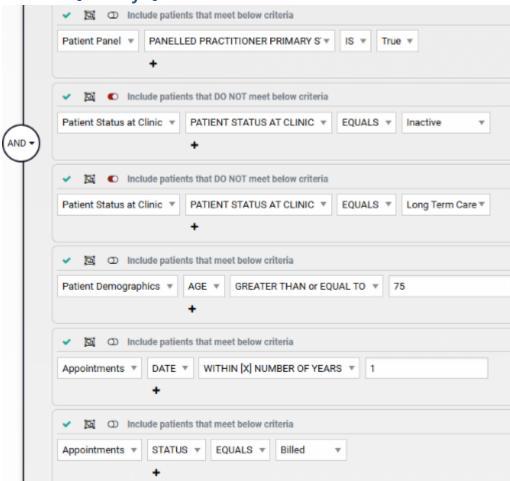




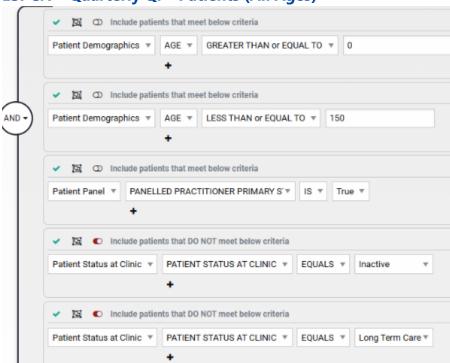
ESPCN - Quarterly QI - Patients 75+



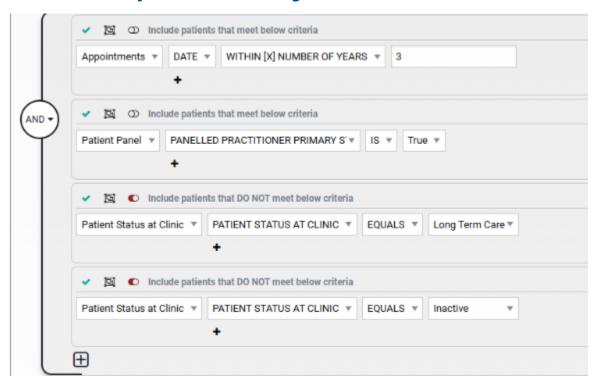
ESPCN - Quarterly QI - Patients 75+ Seen in the Last Year



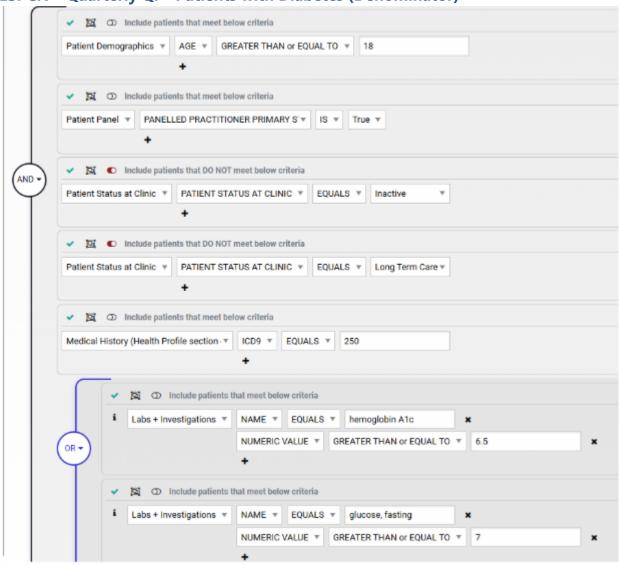
ESPCN – Quarterly QI – Patients (All Ages)



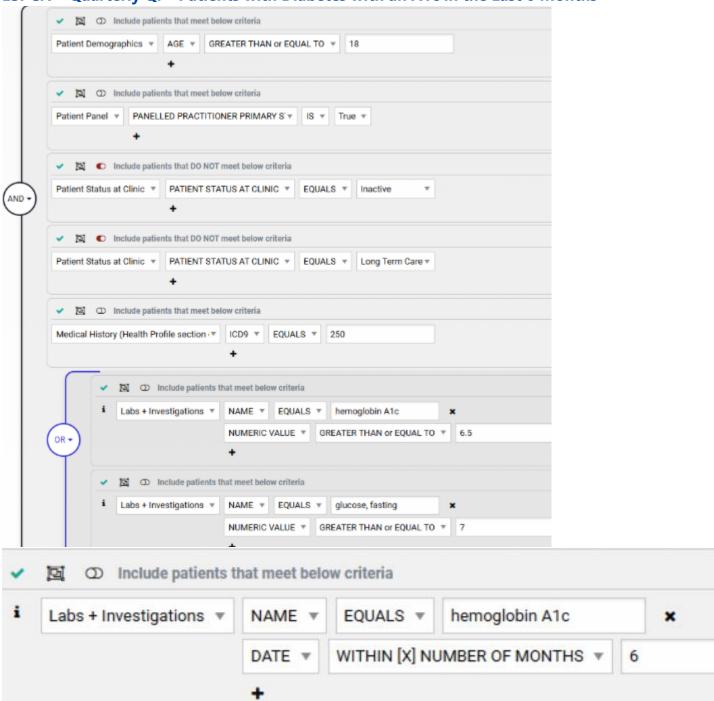
ESPCN - Quarterly QI - Patients (All Ages) Seen in the Last 3 Years



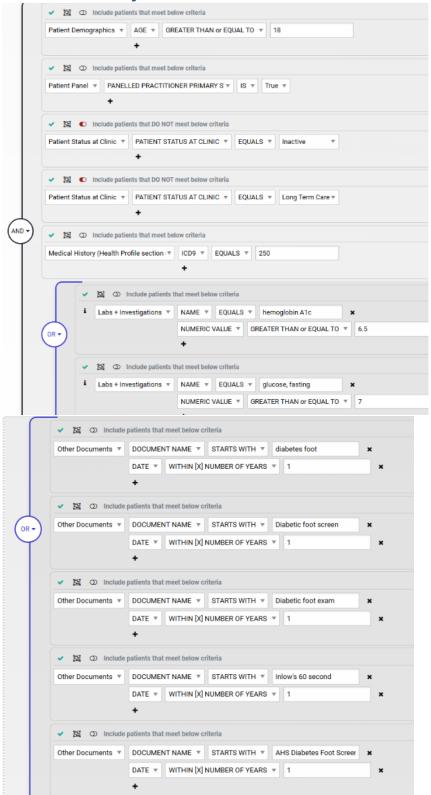
ESPCN – Quarterly QI – Patients with Diabetes (Denominator)



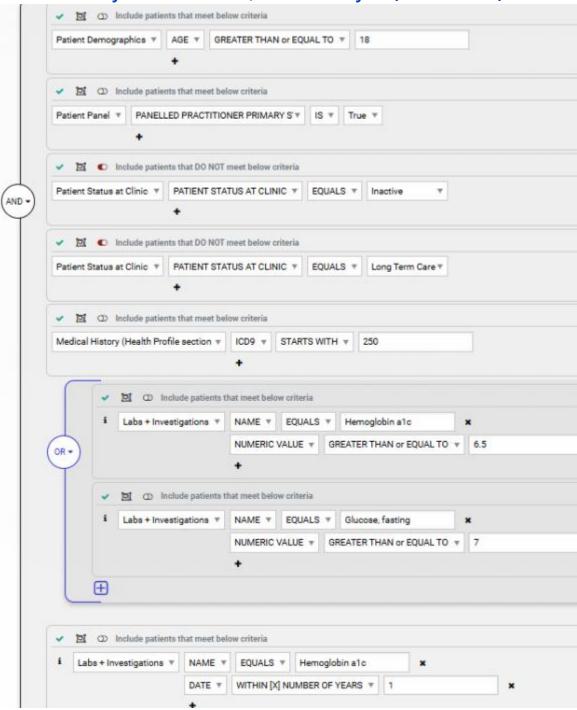
ESPCN - Quarterly QI - Patients with Diabetes with an A1c in the Last 6 Months



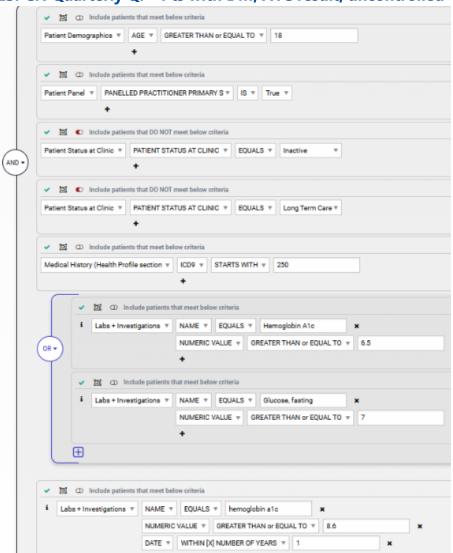
ESPCN - Quarterly QI - Patients with Diabetes with a DFE in the Last Year



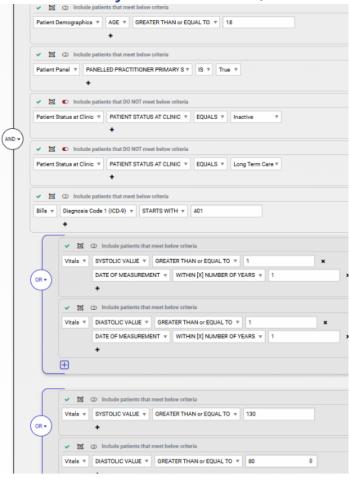
ESPCN Quarterly QI - Pts with DM, A1C result-1 year (Denominator)



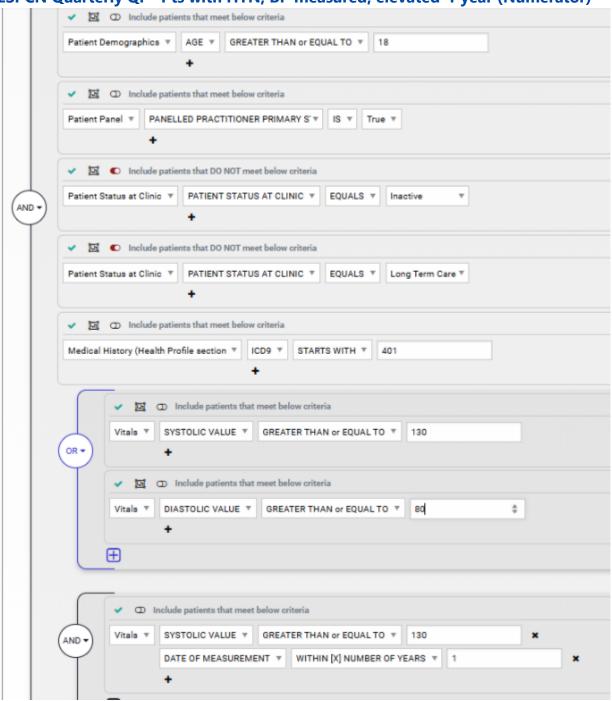
ESPCN Quarterly QI – Pts with DM, A1C result, uncontrolled-1 year (Numerator)



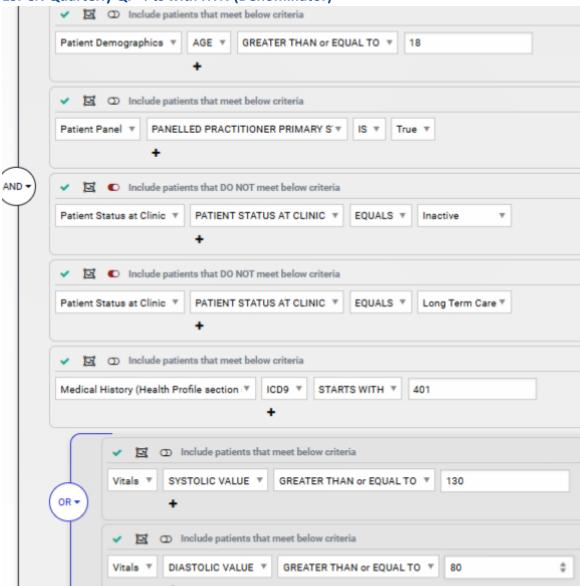
ESPCN Quarterly QI - Pts with HTN, BP measured-1 year (Denominator)



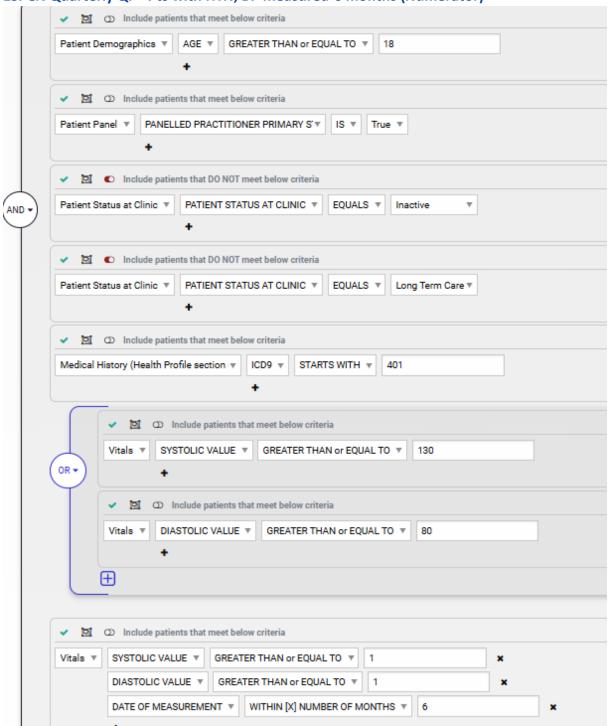
ESPCN Quarterly QI - Pts with HTN, BP measured, elevated-1 year (Numerator)



ESPCN Quarterly QI - Pts with HTN (Denominator)



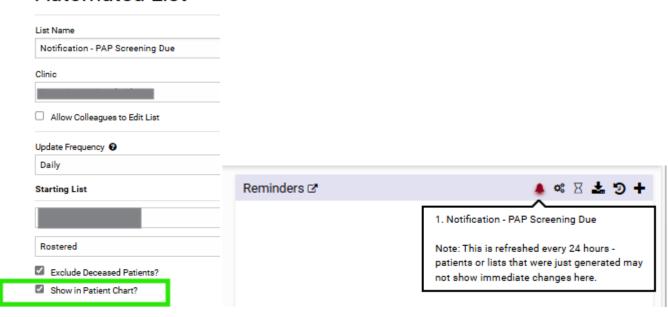
ESPCN Quarterly QI – Pts with HTN, BP measured-6 months (Numerator)



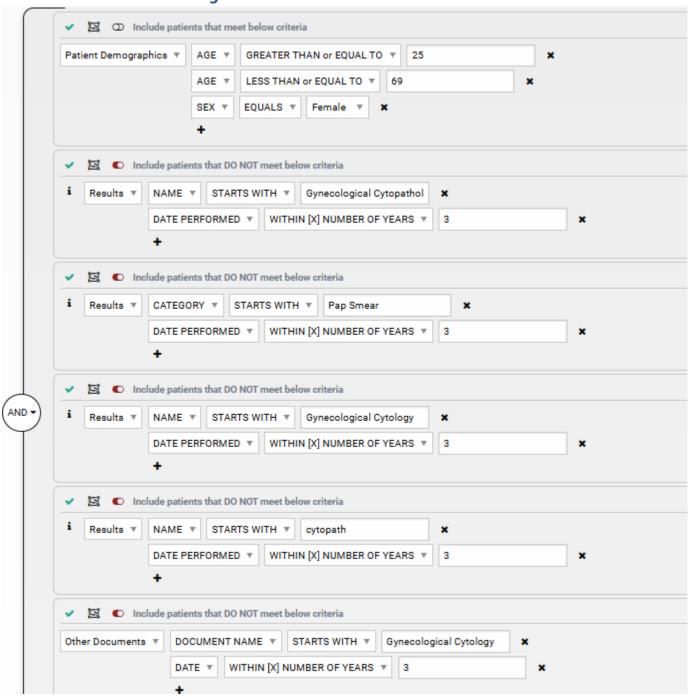
SCREENING DUE NOTIFICATION

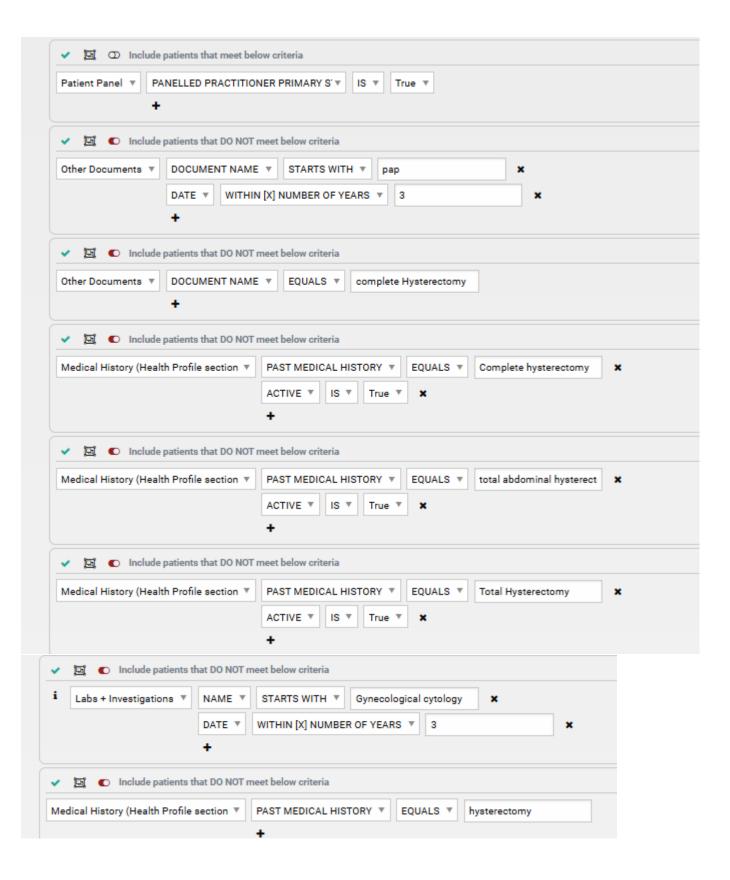
- Copy from 'ESPCN Quarterly Screening Due' Reports (Pap, Mammo, CRC, Diabetes, Lipids)
- check the box 'show in Patient Chart' aka Trigger
- In the patient chart, hover on the red bell, a notification will show for details it helps to remind Clinicians either offer a requisition or book an appointment for the test to be done at the clinic.

Automated List



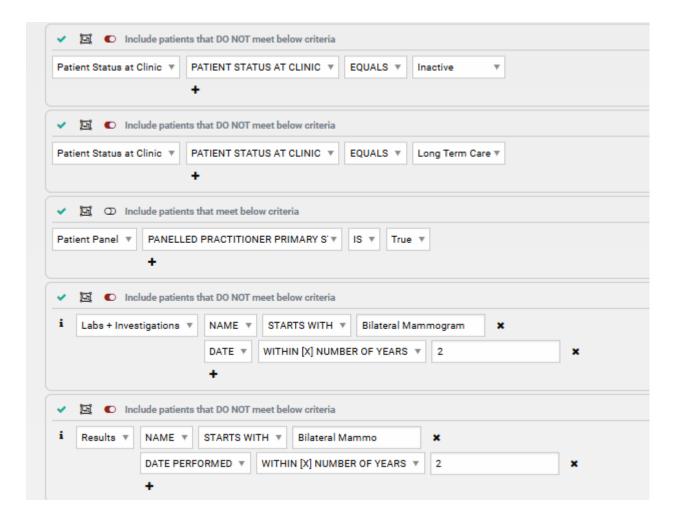
Notification – PAP Screening Due



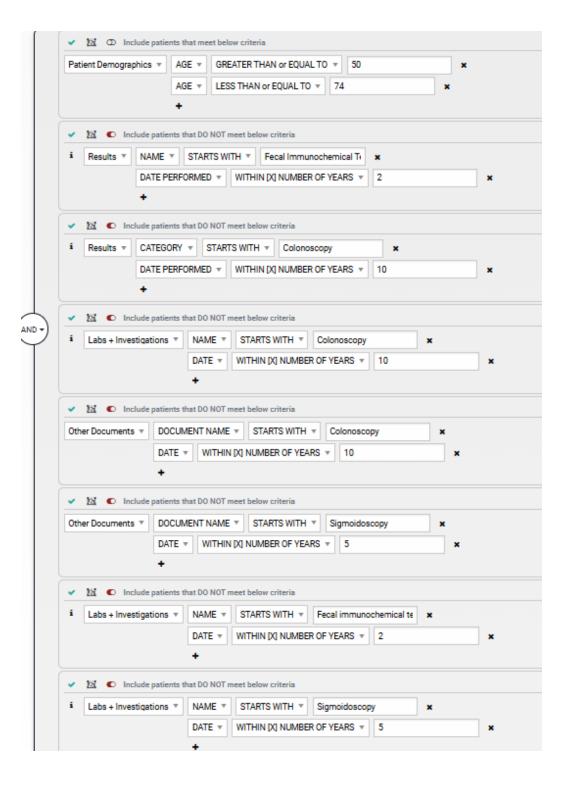


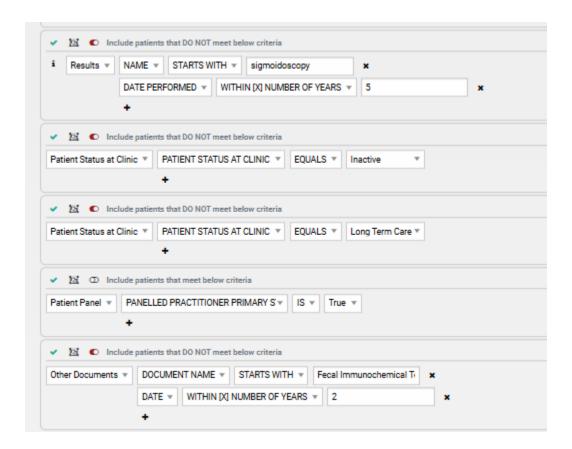
Notification – Mammo Screening Due



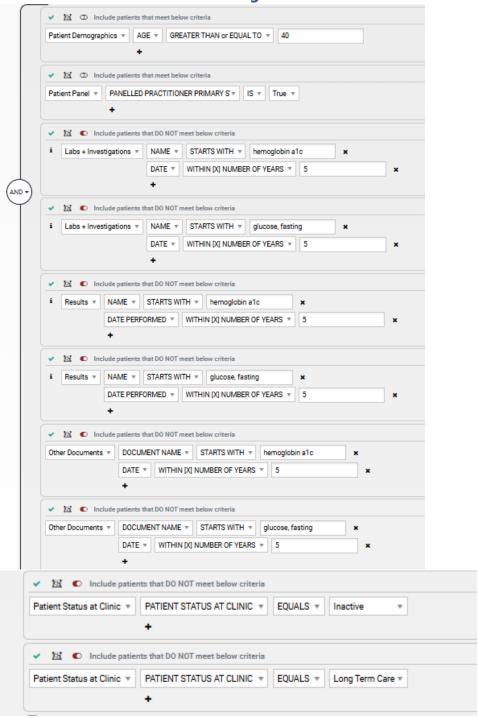


Notification – CRC Screening Due

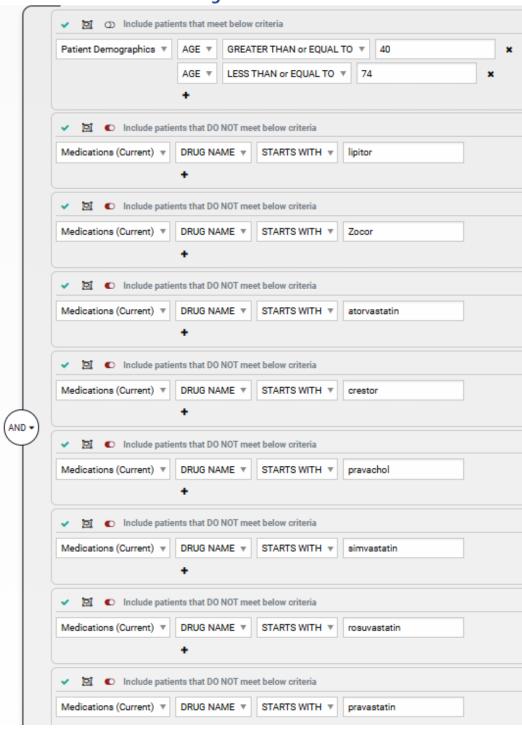


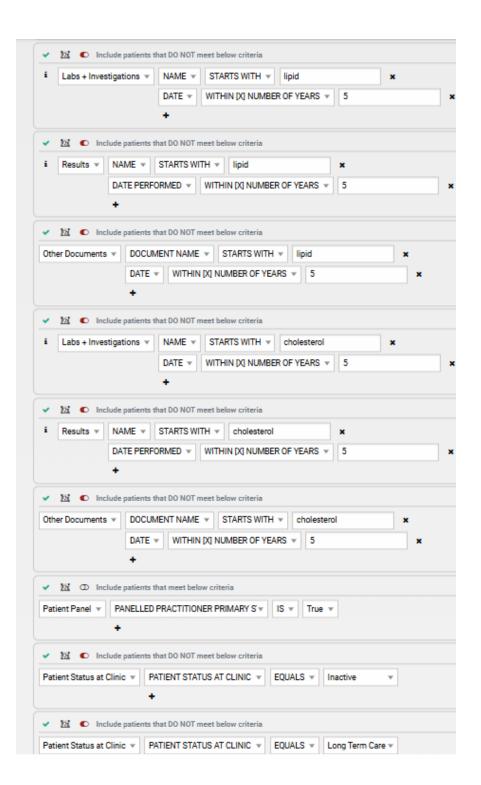


Notification – DIABETES Screening Due



Notification – LIPID Screening Due





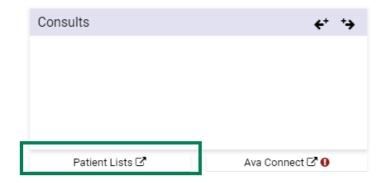
BASELINE & TRACKING

(aka Worklists in HQ or Tasks in MedAccess) for PCCA Weekly Tracking

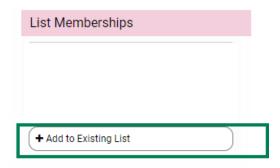


Remember: PCCA has to delete the saved Patient List from each Tracking report on the last day of rotation

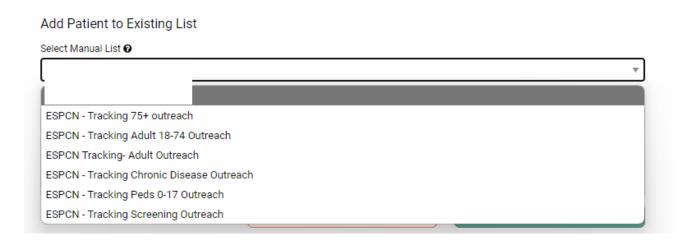
1. Go to patient chart, click 'Patient Lists'



2. Click '+Add to Existing List'



3. Select the list from the drop down



4. the data for the Weekly Tracking, go to 'Data Management/Patient Lists'



5. type 'ESPCN - Tracking' in the 'Filter by Name', a list of Tracking report and the number displayed for the PCCA Weekly Tracking

